



S/N: 10/026,394

PATENT

#13/a  
B.D.  
3/25/04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Silver et al. Examiner: Singh, R.  
Serial No.: 10/026,394 Group Art Unit: 2644  
Filed: December 21, 2001 Docket No.: 60027.0246US01/BS01306  
Title: Apparatus, System and Method for Monitoring a Call  
Forwarded to a Network-Based Voice Mail System

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first-class mail, with sufficient postage, in an envelope addressed to: Mail Stop Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on March 19, 2004.

  
Jodi L. Hartman

AMENDMENT

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MAR 24 2004

Technology Center 2600

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

The present communication is in response to the Office Action dated December 19, 2003. Please enter the following amendments to the claims and consider the following remarks addressing all points raised by the Office Action as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Amendments to the Title** are reflected on page 9 of this paper.

**Remarks** begin on page 10 of this paper.

**AMENDMENTS TO THE TITLE**

Please amend the title as follows:

~~APPARATUS, SYSTEM AND METHOD FOR MONITORING A CALL~~  
FORWARDED TO A NETWORK-BASED VOICE MAIL SYSTEM